



## General Terms and Conditions of Business for Online Transactions

### Catalogue / Magazines

#### 1. Contract materialization

A legally valid contract based on these Terms and Conditions materializes at the end of the order dialogue on the relevant Internet page of Hamburg Messe und Congress GmbH (hereinafter referred to as: HMC), i.e. by clicking on the „Send“ button.

#### 2. Offers and prices

The following offers are receivable online - depending on the event:

- Catalogues
- Magazines (currently only with REISEN HAMBURG)
- Newsletter

Offers and prices are always subject to change without notice. Prices include value-added tax at the statutory rate.

#### 3. Orders / despatch

Catalogues or magazines for an event may be ordered online on the respective Internet page of HMC under the menu item „Catalogue“ or „Magazine Order“.

Upon the completion of the order procedure, you will receive an e-mail confirming the order date.

Catalogues/magazines are sent by mail. For forwarding your order, despatch costs equivalent to the attributable postage costs will be charged depending on the quantity, size and weight. Timely receipt is not the responsibility of HMC.

Details on the amount of despatch costs are to be found at the Website of Deutsche Post:

[www.post.de](http://www.post.de)

#### 4. Invoices / payment terms

You will receive an invoice together with the despatch of the catalogue/magazine. The invoice amount has to be paid within 14 days of the invoice date, net, to one of the accounts specified on the invoice.

In the event of payment arrears, HMC is entitled to charge interest equivalent to the rate paid by HMC for taking up corresponding loans but with a minimum of eight percent above the base interest rate, together with a charge of euro 3 for each additional reminder.

#### 5. Returns / refunds

Catalogues and magazine may not be returned, nor will their cost be refunded.

#### 6. Data protection/ data security

The data required for your order will be collected, processed and used in accordance with the provisions of the Federal Data Protection Act (BDSG) in its latest version.

For a reliable transfer of your data, HMC or its commissioned service-provider uses coded procedures. This means that communications between your browser and the accounting system of HMC are not readable for other participants in the Internet.

Additional information on HMC's data protection principles are to be found [here](#).

#### 7. Revocation right

You will not be committed to your order if you revoke it within two weeks after the completion of the order procedure.

The revocation does not have to be justified. It has to be sent in writing or on another permanent data carrier (e.g. by letter, fax or e-mail).

In order to observe the relevant deadline, please forward your timely revocation to the following address:

#### **Hamburg Messe und Congress GmbH**

Ticket Office

Messeplatz 1

20357 Hamburg

Telefax: +49 40 3569 - 2177 (euro 0.12 /min.)

E-Mail: [Katalog@hmc.data2000.de](mailto:Katalog@hmc.data2000.de)



# Hamburg Messe und Congress

## 8. Enquiries/contact person

Please address any enquiries on catalogue/magazine orders via the Internet pages to Hamburg Messe at the following address:

### **Hamburg Messe und Congress GmbH**

Ticket Office

Messeplatz 1

20357 Hamburg

Telephone: +49 40 3569 - 2360 (euro 0.12/min.)

Telefax: +49 40 3569 - 2177 (euro 0.12 /min.)

E-Mail: [Katalog@hmc.data2000.de](mailto:Katalog@hmc.data2000.de).

## 9. Final provisions

On account of the special technical features of the Internet, the permanent availability of all reservation modules cannot be guaranteed.

If individual clauses of these terms and conditions are invalid, the other clauses will remain in full force and effect.

The exclusive applicability of German law to the exclusion of international civil law and the UN Convention on Contracts for the International Sale of Goods is hereby agreed.

The legal venue and place of performance for all claims is Hamburg, Germany.